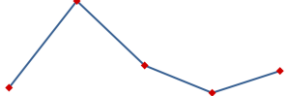
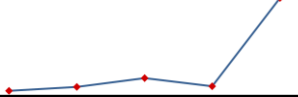
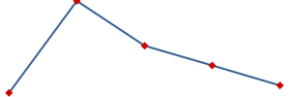
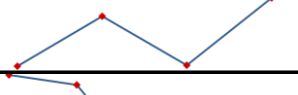
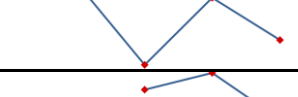
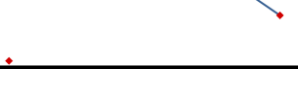


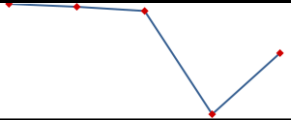
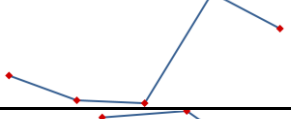
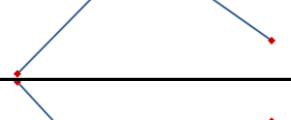
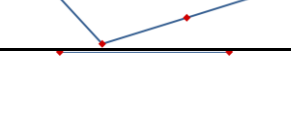

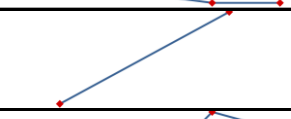
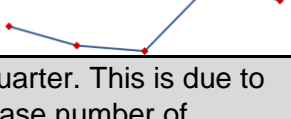

Economic Development

Measure name	Type	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25	Q4 24/25	Target	Aim	Trend
Business grant funding being taken up- start up	£	£5,000	£38,307.06	£13,486.53	£2,954.90	£11,406.55		⬆	
Business grant funding being taken up- growth	£	£10,000	£13,594.67	£21,561.60	£14,102.87	£93,706.60		⬆	


Environment

Measure name	Type	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25	Q4 24/25	Target	Aim	Trend
% household waste recycled or composted	%	35.11	55.98	45.83	41.34	36.79		⬆	
# of flytips	#	622	483	545	484	568		⬆	
Average time taken to remove fly-tipping reported	# days	6.7	6.3	3	5.7	4		⬆	
No. of households supported by energy advice service (AoE)	#	162		291	320	240		⬆	



## Housing

Measure name	Type	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25	Q4 24/25	Target	Aim	Trend
% of major planning applications determined within 13 weeks or agreed extension	%	89.5	89.2	88.8	78.5	84.6	60%	↕	
% of minor planning applications determined within 8 weeks or agreed extension	%	85.5	84.6	84.5	88.5	87.2	70%	↕	
No. of planning enforcement actions taken- cases opened	#		23	36	37	28			
No. of planning enforcement actions taken- cases closed	#		44	30	34	38			
% of Building Control applications determined within 5 weeks (or 8 weeks on agreement with customer)	%				100	100	85	↕	
Number of threatened with homelessness preventions	#	11	18	9	8	8			
No. of households in temporary accommodation- snapshot	#				23	33			
Cost of B & B placements	£	£32,404.56	£24,621.29	£22,468.14	£50,241.62	£42,711.24		↕	
The cost of temporary accommodation continues to increase in line with the national picture with 20 households paced in B&B over the quarter. This is due to periods in temporary accommodation being longer due to the lack of suitable affordable housing being available. We are working to increase number of temporary accommodation units with bdht.									


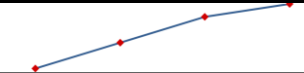


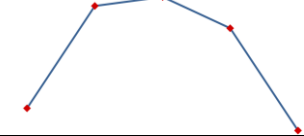
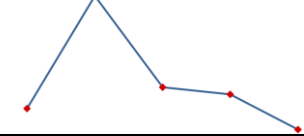




Infrastructure

Measure name	Type	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25	Q4 24/25	Target	Aim	Trend
% of green flags awarded	%				50	50		⬆️	

Community Safety

Measure name	Type	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25	Q4 24/25	Target	Aim	Trend
# crimes recorded (excluding ASB)	#	1190	1317	1346	1329	1275		⬇️	
ASB	#	205	327	342	208	238		⬇️	

## Organisational Priorities

Measure name	Type	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25	Q4 24/25	Target	Aim	Trend
% of media enquiries responded to within agreed timescales	#				100	100	100	⬆️	
Council Tax Collection Rate	%		28.85%	56.65%	84.14%	98.12%	98.50%	⬆️	
Business Rates Collection Rate	%		25.82%	53.13%	81.06%	98.18%	97.50%	⬆️	
Housing Benefit: Speed of processing new claims	# days	19.3	24	18.3	17	11.7		⬇️	
Housing Benefit: Speed of processing change of circumstances	# days	5.7	10.3	10.7	9.3	4.7		⬇️	
Housing Benefit: Local Authority error rate	%	0.29	0.45	0.32	0.31	0.26	0.48	⬇️	
% complaints answered within agreed timescales	%	75	75.5	88.9	66.7	72.7	100%	⬆️	
Staff turnover rates	%	8.60%	8.90%	9.40%	8.50%	9.80%	15.60%	⬇️	
Sickness absence- long term	# days	286.09	203.15	244.49	208.38	179.53		⬇️	
Sickness absence- short term	# days	237.36	202.12	148.08	246.55	192.51		⬇️	

## SLM Leisure data

Category	Quarter Total	Same Quarter Previous Year	Difference
Total no. of visits including EA cards and non-card holders	92060	97764	-5,704
EA Cards added in this period	1292	930	362
Total EA Cards to date	77953	71340	6,613
No. of Gym members	2716	2818	-102
Swimming Lessons – children enrolled on scheme	1236	1447	-211
Swim Lesson Occupancy	74%	84%	-10%
RIDDOR Reportable Events	0	0	0